

General information about this privacy statement

Volantis B.V. takes great care when processing your personal data, so as to ensure they are secure. As a result, your data will not be able to be accessed by people who have not been authorised to do so. We appreciate your faith in our organisation and hereby assure you that the way in which we handle your personal data complies with the requirements set out in the General Data Protection Regulation (GDPR), among other regulations. Please keep on reading to find out how we give effect to said requirements in practical terms.

1. What kind of personal data do we process?

Volantis B.V. processes your personal data because you use our services and/or have provided us with your data yourself. By using our services, you agree to our collecting and using your personal data in the manner specified in this privacy statement. We process the following types of personal data:

First- and lastname

Gender

Address

Phone number

Email address

2. Why do we need your data?

Volantis B.V. processes your personal data for the following purposes:

To send you our newsletters and/or marketing materials

To be able to contact you if such is necessary for the provision of our services

To notify you of changes to our services and products

3. How long will we store your data?

Volantis B.V. will not retain your personal data any longer than strictly necessary for the realisation of the purposes for which we collect your data.

4. Will we share your data with others?

Volantis B.V. will not sell your data to third parties and will only provide them to others if such is necessary for the performance of our agreement with you, or to satisfy some statutory obligation. We conclude data-processing agreements with companies that process your data at our behest, in order to ensure that they treat your data with a similar level of security and confidentiality. In its capacity as the data controller, Volantis B.V. remains responsible for these data-processing operations.

5. Analysis of visits to our website

Volantis B.V. uses functionality cookies, analytics cookies and tracking cookies. Analytics cookies are used for statistical purposes that involve our recording your IP address. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. Volantis B.V. uses cookies whose function is purely technical. They ensure that our website works properly. For instance, they can remember your setting preferences and help us ensure that the website works properly. Furthermore, they allow us to optimise our website.

You can reject cookies by selecting settings in your Internet browser that will stop the browser from storing cookies. In addition, you can delete all the information previously stored in your browser through your browser's settings menu. For more information on this, see:
<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermeel/>.

6. Inspecting, editing or erasing your data

You have the right to inspect, rectify or erase your personal data. You can send your request to inspect, rectify or erase your data to mail@volantis.nl. Please attach a scan of your ID to the email you send us to allow us to ascertain that the person requesting inspection of your data really is yourself. In the interests of protecting your privacy, please cross out your passport photo and Citizen Service Number (social security number) in the scan of your ID. Volantis B.V. will reply to your request as soon as possible – within four weeks at the latest.

7. Data security

Volantis B.V. takes the protection of your data seriously and will take proper technical and organisational measures to prevent misuse, loss, unauthorised access, unauthorised disclosure and unauthorised changes. If you are getting the impression that the privacy of your data is not properly safeguarded, or if you have received signs that your data may have been misused, please contact Dimitrie Sonnemans of the IA department. Moreover, you have the right at all times to lodge a complaint or objection with the Dutch Data Protection Authority at Bezuidenhoutseweg 30, 2594 AV The Hague.

8. Revisions

We may revise this Privacy Statement for various reasons from time to time by posting an updated version of the Privacy Statement on our website. We recommend that you regularly check the statement to stay up to date with the way in which we use your personal data. The version shown here dates from 12 June 2018.